

Objectives Register

Objective	Metrics	Program, Process or Procedure	Results, Actions & Comments
Continually improve the Management System and Operational Processes	System Activities up to date.	Ensure Reviews are effective and timely	All system reviews up to date as at October 2025
Customer Satisfaction	Percentage of current business derived from existing customers. Target = Minimum 50% of current business.	Ongoing business from existing customers	January to June 2025= 94%
Minimise Harm	Injury Statistics	Safe Work Practices	1 MTI YTD 2025
Maintain Certification	Certification to ISO 45001:2018 & ISO9001:2016	Certification to ISO 45001:2018 & ISO9001:2016	Certification Ongoing