

Performance Against Targets

Objective	Target	Metrics	Results, Actions & Comments	Satisfactory
Certified Management Systems	Certification to ISO 45001:2018 & ISO9001:2016	Maintain Certification	Current System Activities ON Schedule as at August 2026 12 Internal Audits Conducted YTD 2026. No Corrective Actions Overdue.	Yes
Continually Improve the Management System and It's Operational Processes	System Activities up to date.	Internal Audits carried out as per Audit Schedule. CARs actioned by nominated date.	July to December 2025 = 60% January to July 2026 = 92%	Yes
Customer Satisfaction	Percentage of current business derived from existing customers.	Minimum 50% of current business.	Incidents Recorded: 2016 - 11 2017 - 1 2018 - 6 2019 - 6 2020 - 1 2021 - 0 2022 - 0 2023 - 1 2024 - 0 2025 - 1 2026 - 0	Yes
Minimise Harm	Safe Work Practices	Minimise Incidents - FTI & Greater	Incidents Recorded: 2023 - 0 2024 - 0 2025 - 0 2026 - 0	Yes